**GLASGOW AIRPORT CONSULTATIVE COMMITTEE**

Minutes of the 197th Quarterly Meeting held in the Boardroom Glasgow Airport on Monday 22 July 2024 at 10:00 am

**Present**

**Apologies**

The Chairman welcomed all to the 197th meeting.

**Minutes of the last meeting**

The Minutes were agreed, and the Chairman will put them on the website.

The reports from the Airport have been circulated.

**Investment Zone update –** [ ]

Glasgow Airport and Renfrewshire Council have submitted a joint bid for £160million of government support over the 10 years through a mix of tax and spend incentives.

* IZ are designed to deliver economic growth, more high skill jobs, investment, and future opportunities for local people.
* Tax incentives to attract investment, improve skills, provide specialist business support and improve local infrastructure.
* Focused on driving growth in three priority clusters including:
  + Life Sciences, Energy & Net Zero, Digital Creative Industries
  + Advanced Manufacturing & Precision Engineering, and
  + Digital and Enabling Technology & Services
* Look to expanding cargo by increasing refrigeration facilities
* Aero hub-new BA maintenance hangar facilities. National Manufacturing Scotland will look to bring in obsolete aircraft, strip them down and resell parts
* Invest in making flying cleaner`

Airport Cluster focuses on establishing advanced manufacturing capability linked to a locally, regionally and globally connected supply chain.

* Cargo Hub Scotland – £31 million new sustainable cargo facility to double cargo handling capacity, helping to deliver the UK’s £1 trillion of exports ambition.
* Aero Hub Scotland - £122 million aerospace facilities safeguarding and creating high value, high skilled jobs in an export-oriented sector.
* Climate Neutral Airport – renewable energy generation, including solar and hydrogen production, expansion of AMIDS District Heating Network and creation of a multi fuel hub.

Aero Skills – tangible partnerships between public, private and academia to drive skills development and create additional 4,000 highly skilled jobs

Dedicated freight back at Glasgow with Royal Mail and Loganair.

SPT is looking to build a case with Clyde Metro Project Board on how to phase in transport to the area. Greater cargo will increase traffic coming into the airport and will impact on the volume of noise. With growth we factor in noise and the environment.

**Traffic Report and General Updates**

**Traffic**

Q2 domestic passengers 898,335 and 1,368,565 international passengers.

Increase in PRM penetration rate as forecast.

[ ]  ***asked what is happening with BA to Gatwick – there is only one flight per day at around 7:00 am. He asked if there were any discussions with BA regarding this.***

[ ] advised that [ ] flights operate to facilitate their connecting flights.

**ACTION:** [ ]  **to follow-up with aero team**

Jet2.com based its 8th aircraft in Glasgow and launched a new route to Verona.

TUI re-launched its route to Naples.

EasyJet launched 4 new summer routes: Larnaca, Enfidha, Marseille and Pula

Dubai is the second most common destination from Glasgow. Emirates are flying from Edinburgh to increase the areas they fly from. First Class remains a Glasgow Airport only product.

**Noise**

We have had 8 noise complaints, two were regarding Emirate departure.

We have the updated Noise Action Plan following some feedback from the ACC and from Scottish Government. Consultation will open the on 12th August and it can be accessed here:

[Noise Action Plan Consultation | Glasgow Airport](https://www.glasgowairport.com/about-us/noise/noise-action-plan-consultation/)

The ACP is in the final phase ahead of the Stage 3 Gateway on 2nd August. At this stage we present our consultation material to the CAA and following approval, we can move forward to consultation. We will be sending updates to all on the distribution list including ACC on receipt of CAA decision at end of August and then follows a period of targeted engagement briefings from Oct -Nov ahead of the consultation starting on 25th November.

**AIRSIDE**

**Bird Strikes**

We manage bird population on site and within the airfield environs effectively. There were 16 recorded bird strikes in the 2nd quarter of 2024. Summer is the worst time of year with an increase of gulls.

**Runway Incursions and Safety Events**

There were no runway incursions during the second quarter of 2024. We did however have 1 runway safety event during the period as a member of the Airside Support Unit was given permission to cross Runway whilst STOP bar was still illuminated. Not an incursion as vehicle had been given permission to enter runway. Investigation carried out and remedial action taken to prevent re-occurrence.

**Aircraft Related Incidents**

There has been 1 CAT A Aircraft Related Incident when a COBUS vehicle driven by an Airside Support Unit (ASU) staff member reversed into a stationary Loganair aircraft whilst attempting to vacate stand for an inbound aircraft. The collision resulted in damage to both vehicle and aircraft wing. This incident was fully investigated and all matters are being followed up accordingly.

**Airside Developments/Work Streams in progress / completed**

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* Safety Week aligned with the AOA with good participation across the AGS Group.
* Taxiway Alpha Refurbishment presently being designed for a full rehabilitation and strengthening.

**SECURITY**

**Queue Performance**

There was a moving 10-20 minute queue target as per the briefing paper. [ ] asked why there were problems as the committee had been advised that we were outsourcing as ICTS could draw from ICTS trained staff to cover staff shortages. [ ] advised delays were caused due to short term absence (same day notification) and breakdown of x-ray machines as maintenance become more challenging since they were expected to now be out of service and replaced with the Next Gen machines which are separately delayed. Delivery now expected in the new year for public facing screening areas.

**Action: Clarify on 10 vs 20 minute target review.**

**Action: Border Force update on EES- will pre border exit port checks be done to cut down on EU entry times.**

**Airport Control Centre**

The airport control centre has a key role to play in the airport’s response to climate activists and the “JSO summer of civil disruption to UK Airports”. Additional Security mobile and foot patrols have been deployed, vigilance and awareness has been increased across the airport campus for the summer.

**Protesters** will be asked to leave or go to the protester site. If not, then the police will take control. However, we are prepared for such incidents working with intelligence teams and multi-agency task groups.

**Project Dartmouth**

We will be starting the Image On Alarm DfT trial on the 22nd July 2024, this will be the first UK airport trial where AI has been deployed to assist x ray screeners on threat detection.

**Disruptive Passengers, Laser Incidents and Drone Events**

There were a cluster of laser strikes at the beginning of the year. Through good police work someone was caught, and they go to trial in October.

There is a tried and tested plan with airport security, police, ambassadors, retailers, and authorised personnel when dealing with **disruptive** passengers. Pushing campus watch, making people aware of their surroundings to stop issues before they escalate. Ensuring there is a police presence at flights known to have problem.

**TERMINAL**

The new **baby room** is proving very popular.

In May six new Ambassadors started for the Summer and will finish up in October

We had the addition of our new Tech Zone at Gate 18 on Central Pier with raised tables and chairs with charging points, and soundproof booths.

“Night Before Check in” for TUI, Easyjet and Jet2. One hour’s free parking is granted within Car Park 2 to enable passengers to park for free when dropping luggage off the night before, as well as a 50% discount on our Priority Security facility. This service alleviates some of the pressure for the normal check-in.

Euro’s 2024-we proudly welcomed the Scotland team for their departing flight to Germany with a lone piper playing as they boarded their aircraft to participate in the football tournament. We were also delighted to welcome Clyde 1 on the lead up to Scotland’s opening game on 14th June. We enjoyed a fun packed week with a local singer playing all the Scottish classics within our departure lounge, a face painter for the children travelling out and a local pipe band.

We have an extended seating area for passengers in the old food court.

We are preparing for student arrivals in September. Last year we saw almost 9000 students’ arrive.

We are in the process for tendering for the PRM and cleaning suppliers.

L2 and PAVA changing our fire alarm system - easier evacuation, less disruption due to silent alarm and offering better PA facilities at Gates.

**RETAIL**

Celtic contract extended for a further three years and they completed a refresh of their signage and unit furniture in May.

Tinderbox opened in the first week in June with a pop-up concept, providing more service and option during the busy summer months.

There are live singers in the Bird & Signet every Thursday throughout May and June.

Caledonia reopened after a full refresh in the second week of June.

From 24th June – Friday 6th August we have sponsored the breakfast show on Clyde One radio, with competitions, presented led adverts and social content to generate awareness of our new offerings at Glasgow Airport.

**PUBLIC AFFAIRS**

**Glasgow Airport Consultative Committee**

**Corporate affairs update**

**July 2024**

**General Election 2024**

Following the Labour Party’s landslide victory, the airport is undertaking a review of its stakeholder engagement strategy. It has already started the process of reaching out to the new intake of MPs and newly appointed ministers.

From an aviation perspective, Labours manifesto stated: *“Labour will secure the UK aviation industry's long-term future, including through promoting sustainable aviation fuels, and encouraging airspace modernisation.”*

Importantly, there were no planned increases in aviation taxes or measures designed to restrict demand. Additionally, the manifesto highlighted the role of green business, pledging to make “*the UK the green finance capital of the world.”*

**Sustainable Aviation Fuel mandate**

On the 25 April, the previous UK Government published the full policy detail of its sustainable fuel (SAF) mandate, which states that 10% of all jet fuel in flights taking off from the UK is from sustainable sources by 2030 and 22% by 2040.

The mandate will start in 2025 at 2% of total UK jet fuel demand, increase on a linear basis to 10% in 2030 and then to 22% in 2040. From 2040, the obligation will remain at 22% until there is greater certainty regarding SAF supply.

The mandate was welcomed by industry, and it anticipated that the new Labour government will continue with the policy.

**Scottish Government developments since prior Committee meeting**

AGS has been advised that the publication of the Scottish Government’s planned aviation statement this will be published during the “summer,” setting out how the Scottish Government could support industry on:

1. Transition to low and zero emission aviation;
2. Scotland’s international connectivity;
3. Scotland’s domestic connectivity; and
4. Freight.

**Award winning Glasgow Airport**

Glasgow Airport was named Airport of the Year at the [Scottish Transport Awards](https://www.glasgowairport.com/media-centre/2024/glasgow-named-airport-of-the-year-for-the-second-year-running/#:~:text=Glasgow%20Airport%20was%20named%20Airport,night%20(Thursday%2020%20June).) which were held on Thursday 20 June for its excellence and efforts to continually improve the passenger experience.

The Project CAELUS consortium led by AGS Airports in partnership with NHS Scotland received the Most Innovative Transport Project of the Year Award..

On the same night, Glasgow Airport also picked up the Best Brand Development Award at the Marketing Society Star Awards for the “Go for it” campaign.

**Flightpath Fund**

Year-to-date in 2024, the FlightPath Fund has awarded approximately £56,000 to 47 local community groups and charitable organisations. It is a great initiative for the community groups getting support from the flight path fund.

**ACTION: Touch point – card for cashless donations as most people do not carry cash**

AOB

* The new chaplain, Iain Hudson, to be invited to future meetings
* Consider moving the July meeting to August after the school holidays