

1.1

These terms and conditions (“Terms”) apply to all bookings for services made via www.glasgowairport.com and all URL’s operated by Glasgow Airport Limited (together referred to as the “Website”). Please read carefully those Paragraphs of these Terms which apply to the services you are buying (any or all of Paragraphs 2 (for car parking), 3 (for valet parking), 4 (for lounges) or 5 (for priority security). Please then read Paragraphs 6 to 9 which apply to all customers.

1.2

The Website is owned by Glasgow Airport Limited (Company Number: SC096624) which is incorporated in Scotland. The registered office of Glasgow Airport Limited (which is registered in Scotland) is Glasgow Airport Limited is St Andrews Drive, Glasgow Airport, Paisley, PA3 2SW

1.3

In these Terms "you" and "your" refer to any person who makes a booking via the Website and “we”, “us” and “the Airport” refer to Glasgow Airport Limited. The contract for car parking, valet parking, priority security or lounges is made between you and Glasgow Airport Limited.

1.4

The VAT number for Glasgow Airport Limited is GB 927 3652 08.

1.5

These Terms contain important information and they specify those matters for which the Airport does not accept responsibility.

1.6

Should you need to contact us please either email us at ParkingEnquiries.Glasgow@apcoa.com or call us on 0345 222 0531.

2.1

When you book car parking via the Website you will be given a unique booking reference number (“Booking Reference”), either via an email or, if offered by us or selected by you, via a text to the mobile phone number provided by you.

2.2

The booking you make is non-transferable either from you to someone else or between different car parks.

2.3

The booking you make is valid only for the times, dates, price, car park, terminal and airport specified in your booking.

2.4

The terms and conditions of use of the car park are as follows:

(a)

Car parks are priced per 24 hour period or part thereof. Prices are subject to change. Quotes are valid at the time of booking only. The number of “days” (24 hour periods) charged for when you pre-book is calculated on the basis of the times you select when making your booking. However, if your actual entry and exit time changes from that specified in your booking and as a result your actual time in the car park runs into another 24 hour period over and above that booked, you will be liable for an additional day’s charge at the drive-up tariff. This is set out at the entrance to the car park, and this amount must be settled before you leave the car park. Please note that this applies irrespective of the reason why you are late back into the car park, unless your delayed return is caused by the negligence of the Airport.

(b)

A proportion of the charge you pay may include a Public Transport Levy which is used to develop public transport initiatives at the Airport.

(c)

All prices shown are in pounds sterling and include VAT at the prevailing rate.

(d)

When you enter the car park, it is imperative that, at the gate, you follow the instructions you have been issued with (via email). Please be aware that some car parks use a number plate recognition service and as such if your number plate is not recognised or is not consistent with the number plate for which you have booked, you may not be allowed in.

(e)

Pre-Bookings are for constant stays between the dates/times booked. Leaving the car park during the pre-booked period will close the booking. No partial refunds will be given

(f)

If you are issued with a car parking ticket on entry to the car park, please retain this in a safe place as you may need it to exit. On exit please follow the instructions issued to you at the time of booking.

(g)

When you have parked your vehicle, it is your responsibility to:

(i)

lock your vehicle securely;

(ii)

fully close all windows of your vehicle;

(iii)

apply your handbrake properly;

(iv)

engage any steering lock, alarm or immobiliser you have;

(v)

not leave any animal or person within your vehicle;

(vi)

minimise the level of possessions left in the vehicle and ensure that any such possessions are placed in a locked boot and are not on display.

The Airport cannot be held responsible for any loss or damage whatsoever occurring to your vehicle or possessions within it resulting from your failure to do these things. The Airport and its subcontractors do not accept any valuables or other articles for safe custody.

(h)

You must drive carefully and responsibly in the car park. You must also ensure that any children and animals are properly supervised and are at all times accompanied when they are using the car park. Please take care to be aware of all vehicles in motion within the car park.

(i)

You must comply with all directional signage and other instructions when in the car park.

(j)

The Airport does not accept liability for:

(i)

damage to your vehicle (whether caused accidentally or by way of vandalism);

(ii)

theft of, or from, your vehicle, while the vehicle is in the car park, unless such damage or theft is caused by the negligence of the Airport or its agents or employees, and then only to the extent that the Airport's negligence has caused or contributed to the relevant damage or theft.

(k)

If you fail to collect your vehicle more than 30 days after the date which you have specified for exit in the booking then, absent a written notification to us specifying:

(i)

the vehicle registration number;

(ii)

its approximate location within the car park; and

(iii)

the reason for the delay in collection plus details of the expected (revised) collection date, we will deem the vehicle to have been abandoned. In such circumstances, providing we serve not less than 30

days notice in writing via recorded delivery to the address provided at the time of booking, we shall be entitled to remove and sell the vehicle and deduct from the proceeds both our reasonable handling expenses and any unpaid sums for days in which the car has been in the car park calculated at the drive up tariff. We will then remit the balance to the credit card of the person who has made the booking (unless we are notified to do otherwise in writing). Our rights of disposal set out herein are in addition to any of our rights to dispose of unclaimed vehicles under the Torts (Interference with Goods) Act 1977.

(l)

While the Airport uses reasonable endeavours to ensure that the car parks are secure, the Airport does not guarantee that they are a secure environment.

(m)

If you have paid to use a premium parking service in any car park ("Priority Parking" at Aberdeen International Airport), we shall endeavour to ensure that this is available to you upon arrival, but cannot guarantee availability of the relevant facilities. Should the premium service not be available, we shall refund to you the difference between the cost of the premium service and the standard rate for the relevant car park for the time during which your vehicle is within it.

2.5

The following terms apply to use of the transfer service:

(a)

Please be aware that you need to leave an appropriate amount of time to reach the terminal building from the car park using the transfer service. Guides to the estimated transfer time (in normal traffic conditions) and the frequency of buses are set out on the Website, but in addition to this you should ensure that you factor in time to find a space, get your luggage out of the car, lock the car and walk to the relevant bus stop. The Airport does not accept responsibility if you miss your flight or your airline check-in has closed because you have not left enough time to get into the car park, and then from the car park to the terminal.

(b)

NOT USED.

(c)

The estimated frequency of the buses and the estimated journey time to the terminal (in normal traffic conditions) is set out on the Website.

(d)

Please ensure that you remember to take all your luggage off the bus

when you arrive at your terminal. The Airport does not accept responsibility if you miss your flight or your airline check-in has closed because you have to recover luggage which you have left on the bus.

(e)

The Airport does not accept liability for increased duration of transfer times from car park to the terminal building which are caused by exceptional volumes of traffic, road works or accidents, mechanical breakdown or failure, adverse weather conditions or staff shortages (howsoever caused).

2.6

In using the car park, you agree to abide by any additional terms of such use that may be displayed in or around the car park. These may include, but are not limited to, terms regarding permissions to be in the car park and penalties for parking in prohibited places.

2.7

We reserve the right to move any vehicle within or outside the car park to the extent that we deem necessary to carry out the efficient management of the car park.

2.8

If your vehicle is parked in a manner which (in our reasonable opinion) is unsafe, is outside of a designated parking space, impedes the free flow of traffic in and around the car park or is in breach of any restriction marked on signage or on the ground in the car park (or otherwise brought to your attention), we may:

(a)

cause your vehicle to be removed without notice, and you will be responsible for the costs of such removal and recovery; and/or

(b)

issue a parking charge notice to you for such amount as may be published at the car park from time to time in respect of the relevant breach.

2.9

The following are not permitted in the car park, and we reserve the right to refuse to allow you to use the car park if you carry out any of these activities in the car park:

(a)

conducting any service work, cleaning or repairs to your vehicle;

(b)

carrying out any business activity, including but not limited to in connection with selling, hiring or other disposal of your vehicle;

(c)

filling or emptying of fuel tanks;

(d)

misusing or damaging any part of the car park;

(e)

parking outside of a designated parking bays (appropriate to your vehicle) or otherwise as instructed by car park staff;

(f)

driving dangerously or too fast;

(g)

making unnecessary noise or nuisance, including playing music in a way that annoys other users of the car park or people living or working nearby;

(h)

filming or taking photographs;

(i)

cooking or lighting fires;

(j)

using the facilities of a camper van not found in a conventional vehicle, including but not limited to the toilet, bathroom and kitchen;

(k)

doing or attempting to do anything which is a criminal offence;

(l)

spending excessive time (as we may determine) in your vehicle in the car park. This includes sleeping in your vehicle.