

GLASGOW AIRPORT CONSULTATIVE COMMITTEE

Minutes of the 201st Quarterly Meeting held in the Arrochar Meeting Room, Glasgow Airport on Monday 25 August 2025 at 10:00 am

Present

Mr David Flint	Chairman
Mr Donald Grant	Vice Chairman
Ms Lindsay Crawford	Police Scotland, Deputy Airport Commander (Teams)
Councillor William Goldie	Passenger Representative (Teams)
Mr Alexander Grant	Passenger Representative
Ms Kim Hamilton	NATS
Councillor Graham Hardie	Argyll & Bute Council (Teams)
Mr Roddie MacPhee	ABTA
Mr Alan Reid	Jet2 (Teams)
Councillor Calum Smith	East Dunbartonshire Council
Mr Ethan Briggs	GLA – Sustainability Coordinator
Mr Andrew Clugston	GLA - Compliance Manager
Mr Michael Glen	AGS – Head of Airspace and Noise
Mr Gavin Newlands	GLA – Head of Corporate Affairs
Ms Julie Thomas	GLA - Internal Communications Manager
Mr Kenneth Welsh	GLA – Airport Security Manager
Mr Ian Wilson	GLA – Airside Safety and Standards
Mrs Jennifer Stewart	Secretary
Apologies	
Mr John Barr	SPAA
Mr Mark Beveridge	GLA - Managing Director
Mr Maurice Corry	Passenger Representative
Councillor David Wilson	Inverclyde Council

The Chairman welcomed all to the 201st meeting of the Glasgow Airport Consultative Committee. In Mr M Beveridge's absence he invited Mr K Welsh to give a general review.

Traffic Report and General Updates

Security

Mr K Welsh said Mr R Leitch had commented at the last meeting that security was concerning him. Mr K Welsh advised that LHR ICTS support has got us through the summer with up 15 people here during May through to July. We also had summer staff and AGS staff giving assistance. With the NGSC project moving into the busier summer peak, this resulted in more passengers than current Xray capacity. AGS support teams were deployed to support ICTS with increased passengers and new equipment reliability. A new con op has been provided to ICTS to optimise lane manning and improve passenger throughput. We are back on track now with security queue times.

Mr K Welsh said we now have 10 Xray machines and 20 body scanners. We have tried to ensure the best impact for passengers. He is very proud of the team in getting us to where we are in Q3.

The Chairman said it would be helpful to have more trays and seats to deal with all personal items coming through following security check. Tables would be helpful. Mr K Welsh said they are going to look at this. We are trying to understand what other ways we can bring in re-packing spaces to help. Most passengers have one tray. Mr R Leitch had discussed this with Mr K Welsh and he is looking at it.

As regards the 2 litre rule, Mr K Welsh advised that Glasgow are now testing for Europe. Passengers should be able to take up to 2 litres by the end of October.

The Chairman asked about the affect on security if people are allowed to keep large amounts of liquid in their luggage. Mr K Welsh advised that WDF controls for selling alcohol will remain but we need to look at Campus Watch to see how we deal with this. We are looking out for it when we see large quantities of alcohol going through.

Xovis update

Working with ICTS on recruitment.

Project Dartmouth

Glasgow Security have completed phase 1 and 2, phase 3 starts on 25 September and will hopefully role out by the end of the year.

Other

The IT team had a firewall change. Machines could not be accessed. There was a network blip in the campus. Surescan machines did not come back up. It took us 4 hours to get back up and running and we had to hand search bags for 3 hours. A number of teams looking at the root cause of these incidents and we are working with Surescan. We have a robust process in place.

Traffic

In Q2 there were several new routes launched including Ryanair flying from Malta to Glasgow twice weekly throughout the summer. In Q3 easyJet will increase flying from the start of the Winter season for Birmingham and London Luton (all away based flying). In Q4 more routes are set to launch including Jet2.com's Christmas market route to Budapest in November and December. Jet2.com will deploy A321 aircraft at Glasgow this winter. Mr K Welsh to check whether TUI's new service to Toulouse operating weekly from December is on Sundays instead of Saturdays.

A lot of good news with new routes being launched and other routes extended. We are happy to see this all coming through.

Mr K Welsh to confirm KLM increase in flights following a query from Cllr C Smith.

Regarding British Airways four additional flights, Mr D Grant asked if this was Gatwick or Heathrow. In connection with Ryanair extra flights, Mr D Grant asked if they would be basing the aircraft at Glasgow but we are unsure at the moment.

Airside

Mr I Wilson advised there were 10 bird strikes in Q2 - 4 were confirmed strikes with 2 being of the medium/high species. There has been a big increase in bird activity, especially wood pigeons and with harvest time, this is bringing in even more bird activity. This is happening across the UK for some reason.

Noise

Mr E Briggs advised that there have been 9 noise complaints in total in Q2 [].

Runway Incursions and Safety Events

There were no runway incursions or runway safety events within Q2 of 2025.

Aircraft Related Incidents

There was one CAT E (lowest safety rating) aircraft related incident in May 2025. A beltloader came into contact with Global A380 aircraft. Engineer onsite and repaired on stand and there were no delays.

The Chairman asked if Global will every come back. Mr A Clugston said we offered availability in slots at Glasgow, a route introduction. They now have aircraft in France or Spain. Mr R MacPhee doesn't believe we will see it return here.

Airside Development

CAA Aerodrome Audit in February – all actions closed out by CAA Inspectors

Boeing 777X Compliance Assessment – report received and being reviewed.

Airbridge 32 – completely replaced and back in service.

AI Pavement evaluation – work in progress just now.

Emergency Services Hangar Roof Replacement Project – the roof has been replaced since the storm. It is where we keep all emergency equipment.

Funding authorised by AGS Board for another two jetbridge replacements. These are 30 years old, difficult to get parts. Safedocks - having same issues and are being looked at now by Safety.

Terminal

Our summer planning started in April with recruitment of additional Ambassadors and two Terminal Support Officers were made permanent.

During Q2 the Departure Loung seating upgrade was completed. This included additional passenger seating being put into place to ensure adequate seating was readily available during the peak summer period. Frankie & Benny's closed and a new American Diner concept opened at the beginning of August. There has been an increase in the use of the twilight check-in facility, particularly during school holidays. This facility is available with Jet2, Tui and easyJet and we are pleased to hear that British Airways are also expressing an interest in this option for passengers.

In Q3 we had the arrival of the International Bible Studies Association with almost 500 delegates. Following this we had Piping Live and the World Pipe Band Championships both of which took place in Glasgow. In September we will welcome students with numbers expected to be around 9,000. We will work closely with UK Border Force and our partner airlines to ensure the arrival process for students and our other passengers is as smooth and as

pain free as possible. We will also begin to focus on Winter Operations preparation and meetings are in place with our new provider who will be responsible for winter gritting to guarantee that we are prepared for the winter months ahead.

Retail

Accessorize has moved to another unit and Boots is in a new unit with fit out complete.

Corporate Affairs

Mr G Newlands advised it has been a busy period. He met with local MP Alison Taylor in Westminster in early July to brief her on the latest GLA developments including investment plans, Clyde Metro and impending ministerial visit to GLA. Also early in July he attended a roundtable event with the Aviation Minister, Mike Kane MP covering several issues.

Mr G Newlands also provided a summary on Scottish Government/Parliamentary engagement in this period. He advised that Mr K Jandu was invited to join the Board of the Glasgow Economic Leadership (GEL). He attended the GEL Board meeting on 25 June and set out the need for route development support and establishment of a dedicated destination marketing function.

Mr G Newlands advised that in June Mr B McClean joined a trade mission to Shanghai organised by Glasgow Chamber of Commerce and Glasgow City Council. As part of the visit Glasgow Airport and the Shanghai Airport Authority signed an MoU to help establish a direct route between the two cities.

At the beginning of August we had visit from Visit Scotland.

The FlightPath Fund is continuing its good work with awards totalling £13,200 made at its June meeting. The next meeting is in August.

Mr D Grant advised that there was not much to report from CAA meetings he had attended. The focus was on noise.

Noise Insulation Scheme

Mr M Glen joined the meeting to give an update on the Noise Insulation Scheme.

Regarding Airspace change Mr M Glen advised that documents were submitted weeks ago and he was hoping that further discussion would take place in around two weeks. We are now at Stage 3. We can consult at Stage 4. Face to face events will be take place in mid to end October through to the end of January. The Chairman asked Mr M Glen for an update in October.

As regards the beacons going out of service Mr M Glen advised that most of the beacons date back to the 1960s. We have to go through quite a lengthy process to take them out and there is a backlog. Very few people in the UK have the qualifications to do this. We are aiming for next year but he emphasised that there no safety concerns over them.

Mr M Glen advised that prior to this year we had four houses eligible for the Noise Insulation Scheme. He explained that each year Glasgow Airport measures and analyses aircraft noise to understand its impact on nearby communities. We look at all flight activity over a typical summer period including the type and number of aircraft, flight paths and

operating times. This information is used to create a noise contour map which shows areas exposed to different average noise levels measured in decibels (dB). This covers schools, hospitals and houses. The UK Government recommends a threshold of 63 dB but we have chosen to go further using 60 dB as our limit. This means more houses would qualify for a grant. The ambient noise level is about 50dB.

We offer a grant scheme of up to a maximum of £5,000 per house for properties within the 60dB. Each year is based on the previous year's contours – the contours may shrink or grow. We will write to all eligible properties giving them eight weeks to respond. We will look at all applications. We are aiming to launch this in March next year. If the homeowner is successful we will send out a surveyor who will advise the level of insulation best suited to their property. The home owner will be advised of the options available to them and will be able to choose what they would like to go for. They will only get the grant if they choose what is on offer to them.

We will be looking to set up a sub committee. Once we have all replies in we will prioritise and give this to the committee to see what they suggest.

We are working with West Dunbartonshire to see which properties and Housing Associations are Council owned or private. We are working with them to understand their refurbishment plans - likewise with Clydebank Housing Association. We will be writing to properties in the Clydebank area on 1 September and the response deadline will be 27 October.

Cllr W Goldie asked if the information on this scheme is widely available in local Council areas and Mr M Glen advised that it was. Cllr W Goldie said he was thinking more of new properties. Mr M Glen confirmed that the grant was only available to houses built before 1 November 2023.

The Chairman advised that he met with Mr B McClean and Mr G Newlands and discussed the lack of representation from Renfrewshire and West Dunbartonshire on this committee. Contact has been made with head of both Councils to get someone from the Council here to deal with this matter and he is hopeful that we have representation soon.

The Chairman believes the scheme rules have been fairly drawn up and the chances of houses not quite in the area has been dealt with well. There will always be a difficulty with wherever it stops etc. The Chairman said Citizens Advice and voluntary organisations will be able to help with support. He expects a number of people from Whitecrook will be raising issues and Mr M Glen said there is a contact on the letter as to who to contact.

Mr A Clugston said he believes Council tenants will be looking for things and will have to go to the Council for help.

Mr M Glen will be giving a heads up as to which homes he will be writing to.

Cllr W Goldie said that within North Lanarkshire they have Community Asset transfer appeals. Council members are not allowed to be on this.

Mr M Glen will come back to us with the recommendations and the reasons why.

Renfrewshire Council and West Dunbartonshire and Councillors who represent the area to come with people from this committee. The Chairman asked for any volunteers to advise him soon. We expect appeals in November/December.

The Chairman was delighted to see the scheme is finally coming to fruition. Hopefully the Airport PR will be sharing this.

Matters Arising

Mr A Grant referred to the gents toilet in International Arrivals. A hand dryer had come off the wall. It was plastered over but not replaced. Mr K Welsh and Mr A Clugston will take this up. Technically it is meeting demand but they will take this back to Mrs T McCartney.

The Chairman advised the committee that this was Ms K Hamilton's last meeting as she was retiring. Ms K Hamilton advised the committee that Mr Colin Houston will be joining from NATS. She thanked the committee for allowing her to participate. The Chairman thanked her for all her input and said he believes we are moving into what he believes will be a very interesting time for the airport. Glasgow is going from strength to strength and credit was due to all the team at Glasgow Airport and across the campus. On behalf of the committee, the Chairman wished Ms K Hamilton all the best for her retirement.

Date of next meeting

The next meeting will be held on Monday 27 October.