

## **Join Our Team as a Front Of House Assistant Manager at Pret a Manger!**

We are looking for enthusiastic Front of house Assistant Managers who will guarantee the smooth running of the front of house operations and our wonderful customers' and teams' happiness!

### **Overview:**

Our Assistant Managers support the General Manager in upholding exceptional standards, boosting sales, and ensuring the delivery of delightful products to our customers daily. Additionally, you'll have the opportunity to gain valuable skills and knowledge through our Training Academy, paving the way for advancement and future opportunities.

### **Key responsibilities:**

- Support the General Manager in overseeing daily operations to ensure smooth functioning of the store.
- Assist in leading and motivating the team to uphold Pret's high standards of customer service and food quality.
- Help maintain a positive and inclusive work environment by fostering teamwork and camaraderie among team members.
- Lead by example in delivering exceptional customer experiences and resolving any customer concerns or issues promptly.
- Assist in training and developing team members to enhance their skills and capabilities, contributing to their professional growth within the company.
- Collaborate with back-of-house teams, to optimize efficiency and productivity in serving customers.
- Uphold health and safety standards, ensuring compliance with all relevant regulations and procedures to maintain a safe working environment for both Team members and customers.
- Assist in inventory management and stock control activities, including stock ordering, stock takes, and minimizing wastage.

If you have previous retail management experience and a passion for food and customer service, apply now!

### **Pret Behaviours:**

- Passion

- Clear Communication
- Team Working
- Great Execution
- Open to Change
- Business Sense
- Realising Potential
- One Pret
- Thoughtful Leadership

**We offer:**

- £33,645 - £37,955\*
- 15% quarterly bonus
- Free meals while you're working
- Club Pret Membership, with 50% off food and 5 free drinks a day.
- Private Healthcare
- 33 days of holidays
- Your Pret Benefits – employee discount program (Retail, Food, restaurants, Gym, etc)
- Free shoes
- Rewards for being outstanding.
- Pension scheme
- Length of service reward.
- Legendary Pret parties
- And more...

**You want career Growth?**

- Outstanding training and development (our CEO, Pano, joined Pret as an Assistant Manager 20 years ago and there are so many more stories of amazing careers at Pret)
- Grow with us and earn professional qualifications: we offer Apprenticeships Level 4 and beyond

- Use of our internal 'Opportunity Network' to see all of our available Pret jobs both within our shops and at our Support Centre, 75B.

**About us:**

Pret a Manger is a beloved international fast-casual restaurant chain known for its fresh, natural ingredients and commitment to providing outstanding customer experiences. With a focus on quality, sustainability, and innovation, we're dedicated to delighting our customers every day. our food is handmade in our shop kitchens throughout the day and anything we don't sell, goes to charity. Our coffee is 100% organic (and always will be) and our Coffee Fund is supporting the next generation of farmers. It's (partly) what we think makes Pret special.

If you're ready to take the next step in your career and lead a passionate team dedicated to providing exceptional service, we'd love to hear from you! Apply now to join the Pret a Manger family and make a difference in the lives of our customers and team members alike.

As this role is based in an airport, all successful applicants will need to apply for an airport security pass (Pret A Manger will pay for this). As part of the process, you must be able to provide 5 years of references – these can be:

- Employment Reference
- Self-Employed Reference
- Unemployment Reference ( Job Centre or Benefits Offices)
- School/ Education Reference
- Agency Reference

\*All pay rates quoted are based on London and other expensive cities. Pay rates vary across the UK

If you would like to know more about the role and all our benefits, please visit <https://www.pret.co.uk/en-GB/pret-jobs>.