**GLASGOW AIRPORT CONSULTATIVE COMMITTEE**

Minutes of the 190th Quarterly Meeting held in the Sanderling, Glasgow Airport

on Monday 24 October 2022 at 10.00 am

The Chairman welcomed all to the 190th GACC meeting. He expressed his disappointment that so few members had turned up for this meeting.

[ ] said this was the second committee meeting ‘in person’ and representation of Councils and organisations was very poor. Following this meeting he would review attendance and share with organisations who should be represented. There are gaps in our market with inadequate representation and we need to ask if others should be here instead of those currently on the committee. The Chairman agreed and said there are important issues on the agenda concerning constituents and there is no voice at the table for them. [ ] agreed to write to Chief Executives with the Minutes and attendance record and ask for their thoughts. Dates for 2023 have been issued.

[ ] advised that for his part, he feeds back information from these committee meetings to people in his team but beyond that he is not sure how aware people are of the GACC’s existence. After discussing representation on the committee the Chairman was keen that those attending were the right people – i.e. not people who think it is a noise abatement committee.

Referring to the weekly updates which he has been sending out, the Chairman asked if members found this of interest and helpful and they advised that they did.

**Minutes of the previous meeting**

The Minutes of the meeting held on 18 July 2022 were circulated. Any issues over parking charges seem to have died down. The Minutes were agreed and an abbreviated version would be put on the website following this meeting.

[ ] asked about the Next Generation Security Trial. [ ] advised that staff feedback has been good, slightly slower at the start but improving as time goes on. It is a huge investment for the airport and the trial is being extended. There has also been a Priority Immigration trial but it is not ‘selling like hotcakes’.

The Chairman advised he has heard that Glasgow security was the ‘best ever’. [ ] said that security has done very well. They are doing an impressive job and feedback is good.

**Presentation on Noise and Insulation Scheme**

[ ] gave an update on the Noise and Insulation Scheme.

The current requirement is to compensate households within the 63 decibel contour and to insulate homes in this area. This was supposed to start in 2019 but was put on hold due to the Pandemic. We are waiting for responses from a number of houses. [ ] advised that we opted for a grant route which was a maximum of £5k per property. This would cover the cost of replacement or enhanced windows, acoustics or vents, loft insulation and/or replacement or enhanced external door. She went through the process of how the best outcome would be reached. It was likely this will start in the New Year. [ ] said we would like to be able to offer a list of suppliers. Mainly homes in the Clydebank area will benefit from this but [ ] would encourage any constituents to apply who felt they could benefit from this scheme.

The Chairman was keen for [ ] to come back to this committee with an update next year either to the July or October meeting which she agreed to do. The airport is committed to this.

The Chairman thanked [ ] for her very helpful update.

[ ] asked what would happen if we waited until the new contours were available. [ ] said we adhere to the regulatory requirements and look at the contours every year. The Chairman advised that the ACC is going to have a review for the Noise and Insulation Scheme – we should emphasise that the Councils should be represented for their area.

[ ] was concerned about people using suppliers. He would rather it went out to tender and there was some control.

[ ] left the meeting.

There was a discussion on CAELUS which involves NHS Scotland, AGS, the Scottish Government and NATS in the delivery of medical supplies by way drones. The Chairman said this is a fantastic project.

[ ] said that drones are a huge challenge and there was further discussion on this and some of the problems arising with them. The Chairman suggested the airport PR team may wish to advise people about not buying drones but it would have to be done at the right time and tackled correctly so as not to have an opposite effect.

**Traffic Report and General Update**

[ ] advised that we will be at 6.6m passengers by the end of this year which is a stronger position for us.

There were huge incentives for ground staff over the summer but these have now ceased and a lot of the staff have gone. [ ] said we went into the summer period with a good set up and we are now looking at winter resilience with training almost complete. Cost have gone up as with everything else – it will be very costly to de-ice.

[ ] touched on his report on bird strikes emphasising that we try to deter where possible rather than use a lethal method. We are externally audited on wildlife plans to make sure we are doing things correctly and we also work closely with local farmers.

The Chairman commented that a number of airports have set up Noise Committees. He would prefer to keep it as part of the GACC agenda. [ ] said we could have a sub committee for Noise but it would need independent control and have to be run properly.

Winter operations training is well underway.

[ ] touched on retention issues within Security and advised that we are continuing to push ICTS recruitment to minimise the impact on the security operation.

The Chairman advised that he had had a complaint about the ladies toilet in the terminal. [ ] agreed that this was a problem but it appeared to be more with people’s behaviour rather than the cleaners not carrying out their job properly.

[ ] asked that, in the event of runway closures, who advised the other airports? [ ] said it was really down to the carrier but if we know in advance we would get in touch with a heads-up.

[ ] advised that the first priority in retail was getting a many businesses up and running which was a bit of a struggle over April and May.

Work is ongoing with the lounges. The Chairman suggested promoting drinks served in the lounge which are available in duty free – this is apparently going on the website soon.

A list of organisations which had received grants from the FlightPath Fund was presented to the committee. The final meeting of 2022 for the FlightPath Fund would be confirmed shortly.

The Chairman thanked all for attending and, although it seemed early, he wished everyone a very enjoyable festive season.

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**Date of next meeting**

The next meeting is on Monday 23 January 2023.