

# flightpath

Your community newsletter from Glasgow Airport

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## New look Glasgow Airport prepares for take off

**£31 million terminal extension set to transform passenger experience**



It's the size of a football pitch, has taken 18 months to build and cost airport operator BAA Glasgow £31 million - now Glasgow Airport's terminal extension is set to open at the end of October, offering state of the art security, more space to relax and a wider choice of bars, shops and restaurants.

The £31 million 'skyhub' project is the biggest single investment at Glasgow Airport since the 1990s and is part of a £200 million ten year investment planned at the airport.

Check out the new Glasgow Airport at [www.glasgowairport.com](http://www.glasgowairport.com)

**£12m** Glasgow Airport's investment on new state of the art security.

The building includes a new £12 million central security search facility, new bars, shops, restaurants and seating areas.

Airport managing director Amanda McMillan says the new development will be "transformational" for passengers using Glasgow Airport.

She said: "This development is bigger and better than anything we have ever undertaken, bigger even than the major expansion of the early 1990s. It marks a step change in our approach to customer service and security, and will truly transform the experience for passengers."



Going for gold... some of last year's competitors

## A Sporting Chance

The October school holidays flew by for Renfrewshire's youngsters thanks to a week of sporting activities sponsored by Glasgow Airport.

The 'BAA October School Holiday Programme', run in conjunction with Renfrewshire Council, saw P1 to P7 kids from across Renfrewshire take part in a variety of sporting challenges, including football, basketball, rugby and badminton.

Glasgow Airport helped fund the programme to the tune of £3,000 – one of a series of community projects supported by BAA Glasgow.

>More community news on page 4

## Just the ticket

Glasgow Airport has landed new flights this winter to Hurgada in Egypt.

Weekly flights, operated by flyglobespan, Scotland's leading low cost airline, start in November.

Meanwhile, holiday company Teleticket has announced an expanded summer 2009 schedule from Glasgow, with flights to Tenerife, Lanzarote, Crete, Turkey, Cyprus and Gran Canaria.

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## Welcome

At Glasgow Airport, we work hard to ensure our passengers enjoy their journey through the airport.

So, over the past year, we have spent £31 million transforming your airport, with a major new terminal extension offering more space to relax, and state of the art security to speed passengers safely on their way.

This is just the start of our journey, though. Over the next ten years, we will invest more than £200 million at Glasgow Airport, building a modern 21st century gateway for Scotland.

For our local communities, that means more high quality jobs, more visitors to the area, and a wider choice of holiday destinations.

As someone who grew up living near Glasgow Airport, I know that a busy airport can have a positive, and negative, impact on neighbouring communities. As Managing Director of Glasgow Airport, I recognise that I have an obligation to our airport neighbours. It is a responsibility I take seriously.

That is why I am delighted to launch Flightpath, the new community newsletter from Glasgow Airport.

I hope you enjoy reading this first issue. If you would like to raise any issues with me, please don't hesitate to contact me at [flightpath@baa.com](mailto:flightpath@baa.com)

**Amanda McMillan**  
Managing Director, Glasgow Airport



## Noise action plan published Hundreds respond to BAA consultation

**Hundreds of local residents have responded to a public consultation on aircraft noise, following the launch earlier this year of Glasgow Airport's five year Noise Action Plan.**

The plan aims to manage and, where possible, minimise the effects of aircraft related noise at Glasgow Airport up to 2013.

A consultation involving local community groups, councils and politicians, attracted a wide range of responses. Managing Director Amanda McMillan also met with Clydebank and Milngavie MSP Des McNulty to discuss what further steps could be taken to reduce the impact of noise. Glasgow Airport will now consider the responses in detail before starting work on a revised noise action plan, due to be submitted to the Scottish Government by the end of the year.

Glasgow Airport already has a comprehensive package of measures in place to address aircraft noise, including a noise and track keeping system to monitor flight movements, differential landing charges to encourage airlines to operate quieter aircraft, and fines for airlines that breach Government

thresholds. BAA has also banned so-called 'chapter 2' aircraft, which are among the noisiest.

Glasgow Airport has also voluntarily adopted Department for Transport night time noise limits in place at much larger airports such as Manchester and Heathrow.

**"we are not complacent and are committed to taking further action to reduce the impact of aircraft noise on our local communities."**

**Amanda McMillan, Managing Director**

A study last year by the Civil Aviation Authority - the UK's air regulator - showed that, despite growing passenger numbers, Glasgow Airport is quieter now than at any time in almost 20 years.

However, airport MD Amanda McMillan says she will listen to local concerns.

"We are not complacent and are committed to taking further action to reduce the impact of aircraft noise on our local communities."

### Glasgow Airport Noise Action Line 0141 848 4644

Glasgow Airport operates a dedicated noise action line through which local residents can raise concerns about aircraft noise.

We aim to respond to your call within three working days.



**5,000** The number of people directly employed by Glasgow Airport

## Your community airport



For forty years Glasgow Airport has been a cornerstone of the local community, providing valuable jobs for local people, and financial support for good causes around the west of Scotland.

In 2007, BAA's airports in Scotland - Aberdeen, Edinburgh and Glasgow - supported 63 community projects to the value of more than £105,000.

The BAA Communities Trust also plays a significant part in funding local community

projects around our airports.

Here are just some of the local projects that have recently benefited from funding:

### Whitecrook Park Project

The BAA Communities Trust donated £15,000 towards this important project, part of the ongoing regeneration of the area.

### Glasgow Youth Games

Glasgow Airport was delighted to sponsor this year's Glasgow Youth Games, the largest sporting event of its kind for school age children. BAA Glasgow contributed £10,000 towards the successful event.

### Drumchapel Environment Trust

This year's Drumchapel and West Winter Festival will benefit from a grant of £1,500 from Glasgow Airport.

### Bankie Talk Talking Newspaper

Clydebank's talking newspaper for the blind has received £1,500 from Glasgow Airport.



## Wheely Fun

The wheels are in motion on a new Glasgow Airport sponsored project which will give young people in Renfrewshire a fun place to hang out.

The Youth Bus is a converted single decker bus which has been given a makeover and kitted out with a range of games consoles, dvds and music players. It will act as a mobile youth facility aimed at diverting youngsters away from anti-social behaviour. The bus will visit different locations across Renfrewshire and is part funded by Glasgow Airport, through donations received from passengers.

## From wags to riches

Meet Leila, the latest high flyer at Glasgow Airport.

The seven month old pup is training to become a guide dog, thanks to the generosity of airport passengers.

A sponsorship agreement with the Guide Dogs for the Blind Association - worth £7,500 - has been made possible through donations made by passengers returning home with unwanted currency.

Mike Bird, corporate relations manager from The Guide Dogs for the Blind Association, said: "We are delighted to be working with Glasgow Airport and would like to thank them and their passengers for the very generous support they have given the visually impaired in Scotland." Glasgow Airport is the

first in Scotland to register for the pet travel scheme, which allows guide dogs, and other assistance dogs, to fly with their owners to certain approved European destinations, and return direct to Scotland.



Friend for life... Leila meets some of her friends at Glasgow Airport

## Sign up, check-in, take off

Sign up for our traveller newsletter and be the first to hear about:

- New routes and destinations
- Flight, holiday and travel offers
- Fantastic competitions
- Useful information about travel services
- The latest retail offers

To receive the free newsletter, and for a chance to win £100 in airport shopping vouchers, visit [www.glasgowairport.com/signup](http://www.glasgowairport.com/signup)

Do you know of a good cause that deserves our support? We'd like to hear from local charities working in the field of sport, environment, education and economic regeneration. If you have a local project that you think we could support, contact us at [flightpath@baa.com](mailto:flightpath@baa.com)